



Welcome to URBN.

We're excited to be working with you and look forward to our partnership.

This document signposts where to find the key information on our EU vendor website

to ensure you have everything you need to get started as a vendor with URBN EU:

www.urbnvendor.com/uk/



Website Directory.

[What's New?](#)

A timeline of the latest vendor updates in case you miss any of the email communications we regularly send out.

[Contact Us](#)

Contact details for each department so that you can guide your queries to the relevant team.

[Vendor Setups](#)

Guidance on everything you need to know to get set up as an URBN EU vendor including before and after you receive your POs.

[TradeStone Training](#)

Your guide to all things TradeStone (our PO Management System) including our User Manual and video tutorials to help you create the documentation needed to accompany your POs.

[Quality Assurance](#)

Information on the fitting and sealing process to help improve speed to market, including sample requirements, minimum make and how to measure.

[Regulatory Requirements](#)

A high level overview of the regulations, including testing and labelling requirements, that may apply to your products.



Website Directory.

[Customs Compliance](#)

All of URBN EU's customs requirements including information on entering customs descriptions and preferential certificates.

[Transportation](#)

Guidance on how to physically ship your goods to us along with contact details for our nominated carriers.

[Compliance](#)

Information on all of URBN EU's compliance requirements including where to order your tickets/labels and polybags from and how to package your units, cartons and pallets ready for shipping.

[Billing and Payment](#)

Invoice requirements including VAT guidance and how to make billing and financial updates.

[Policies and Legal](#)

The important stuff... including ethical standards, vendor procedures, our terms and conditions and quality assurance guidelines.

